
	<b>Job Posting</b>		
	<b>IT Lead (Infrastructure)</b>		
<b>Owner:</b> HR	<b>Version:</b> 1.0	<b>Effective Date:</b> 08-MAY-2017	Page 1 of 2

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We are looking to recruit an **IT Lead (Infrastructure)** with the following responsibilities:

<b>Job Purpose</b>
<ul style="list-style-type: none"> <li>• To provide hands-on strategic and execution leadership in the Information Technology's <b>Infrastructure</b> division to ensure pharmasol's technical infrastructure and solutions meet both Client and Internal needs – and are highly available and secure.</li> </ul>
<b>Responsibilities</b>
<ul style="list-style-type: none"> <li>• Overall responsibility for the technical strategy, planning, execution, and support of the company IT infrastructure, including the following: <ul style="list-style-type: none"> <li>○ Architect, design, develop, and deliver high quality solutions with high performance, scalability, flexibility, and maintainability.</li> <li>○ Tight oversight of the hosting infrastructure to ensure proper control and clear visibility of costs and margins.</li> <li>○ Coordinate proper availability and coverage for the provisioning of 24x7 support.</li> <li>○ Define and ensure compliance with all contracted Service Level Agreements (SLAs).</li> <li>○ Implement monitoring systems and mechanisms to provide highly effective real-time notifications and alerts related to the proper operation and availability of critical systems.</li> <li>○ Implement and maintain IT Service Management (ITSM) processes for hardware and software.</li> <li>○ Implement and control Backup Strategy and processes.</li> <li>○ Ensure adherence to QA-defined change and configuration management processes.</li> <li>○ Implement and maintain IT, security, and data privacy processes in conjunction with ISO 27001 compliancy and working with pharmasol's Quality group.</li> </ul> </li> <li>• Hands on experience in working with VMware, Active Directory, Networks, and Linux systems.</li> <li>• Provide technical expertise and guidance in client-billable projects.</li> <li>• Participate in the preparation of proposals for client-billable and internal infrastructure projects.</li> <li>• Ensure the definition, documentation, consistency, adherence, and continuous improvement of IT-related processes and best practices.</li> <li>• Proactively stay informed with regards to new technologies and platforms – and assessing how they may advance company capabilities, efficiencies, and client offerings.</li> <li>• Any other responsibilities as discussed and agreed to with the CEO and/or COO.</li> </ul>

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### Required Background and Skills

- At least 7 years of information technology implementation and administration experience within the database, system, and networking areas (preferably in GxP-relevant environments).
- Bachelors in Computer Science, Computer Engineering, or similar.
- Good knowledge of Information Security Management (ISO 27001) and Computerised Software Validation (GAMP 5, Agile, etc.).
- Experience in introducing and applying IT Infrastructure Library (ITIL) standards.
- Project management experience overseeing the execution of technical projects.
- System experience in at least one of the following areas would be beneficial: Pharmacovigilance, Clinical Database Management, and/or Clinical Data Warehousing.
- Strong communication and writing skills (fluent in English; German beneficial).
- Strong analytical skills and up-to-date technical knowledge.
- Ability to work to ambitious timelines and handle competing priorities/multi-task.
- High attention to detail.
- Enthusiastic, proactive, and hands-on team player and leader.

### **pharmasol at a glance**

pharmasol is a leading global provider of innovative technology solutions and expert consulting services for the life sciences industry. Many of our team members are considered experts within the field, and our streamlined organizational structure enables us to focus on and proactively provide efficient high quality solutions and expertise to all our clients. Joining pharmasol will offer you...

- competitive compensation, including success-based bonuses,
- an opportunity to be an influential and integral part of a small expert team.

**How to apply:** Please send your CV to [careers@pharmasol.de](mailto:careers@pharmasol.de).